



Early Childhood Education and Care

AR005 - Letter with final report and Notice of rating

SE-00013791

ASR-00008740

3 December 2014

Simone Shannon
Boundary Road
North Epping NSW 2121

Provider Email: enoshcp@bigpond.com

Dear Provider

Notice of Final Ratings

SERVICE NAME Epping North OSHCP
SERVICE APPROVAL NUMBER SE-00013791

I refer to the recent assessment and rating of your service under the National Quality Framework in accordance with the *Education and Care Services National Law Act 2010 (National Law)*.

In determining the final ratings for your service, the NSW Department of Education & Communities has undertaken a rigorous assessment of the quality of your service against the *National Quality Standard for Early Childhood Education and Care and School Age Care*. The final ratings below take into account all of the information and evidence.

The final ratings are:

| | |
|---|--|
| QA 1 – Educational Program and Practice: | Working Towards National Quality Standard (W) |
| QA 2 – Children’s Health and Safety | Meeting National Quality Standard (M) |
| QA 3 – Physical Environment: | Meeting National Quality Standard (M) |
| QA 4 – Staffing Arrangements: | Meeting National Quality Standard (M) |
| QA 5 – Relationships with Children: | Meeting National Quality Standard (M) |
| QA 6 – Collaborative Partnerships with Families and Communities | Meeting National Quality Standard (M) |
| QA 7 – Leadership and Service Management | Working Towards National Quality Standard (W) |
| Final Overall Rating: | Working Towards National Quality Standard |



Early Childhood Education and Care

I acknowledge the efforts of management, educators, staff and others involved in preparing for, and

participating in, the assessment and rating process and wish you well in your important work with children and families.

Please note that an approved provider of an education and care service must not falsely represent the overall rating, or a rating in respect of a quality area stated in the *National Quality Standard*, that has been provided to the service (regulation 72).

Please find enclosed the Notice of Rating. The findings should be used to assist services to review their Quality Improvement Plan and to improve quality at their service. You are required to display this notice as the final parts of the *National Law* are in operation and the information of quality ratings of children's education and care services has been published on the ACECQA website from 1 May 2013.

The National Quality Framework aims to raise quality and drive continuous improvement and consistency in services across the country. The commitment shown by all the members of your service to successfully complete this assessment and rating cycle will no doubt help to foster a culture of continuous quality improvement within your service. The NSW Department of Education & Communities encourages you and all the members of your service to reflect upon your experiences of this assessment and rating cycle in working towards raising quality and driving continuous improvement at your service.

Please note that the NSW Department of Education & Communities may at any time reassess a service or any aspect or element of a service (section 138 and regulation 67).

An approved provider may request a review of a rating determined for a service as outlined in the *National Law* (sections 141 – 143) and the *National Regulations* (regulation 68). Should you wish to apply to have a rating reviewed, you must apply in writing within 14 days of receipt of this letter. An application form to request a review (*SA 11 Application for Review of Ratings by Regulatory Authority (Service Rating)*) can also be found on the forms tab of the Australian Children's Education and Care Quality Authority website: www.acecqa.gov.au/application-forms/. If no application is made for further review within 14 days of the Regulatory Authority's review decision, the rating levels set out in the notice will be considered final.

Should you have any questions about this letter, please contact Ms Kathleen Langley NSW Department of Education & Communities on (02) 8633 1818.

Yours sincerely

Kathleen Langley
Regional Operations Manager,
South West Sydney
Early Childhood education and Care
Directorate
Enc: Notice of Rating



Epping North OSHCP

has achieved the following ratings:

| | |
|----------------|---|
| Quality Area 1 | Educational program and practice RATING: Working Towards National Quality Standard (W) |
| Quality Area 2 | Children's health and safety RATING: Meeting National Quality Standard (M) |
| Quality Area 3 | Physical environment RATING: Meeting National Quality Standard (M) |
| Quality Area 4 | Staffing arrangements RATING: Meeting National Quality Standard (M) |
| Quality Area 5 | Relationships with children RATING: Meeting National Quality Standard (M) |
| Quality Area 6 | Collaborative partnerships with families and communities RATING: Meeting National Quality Standard (M) |
| Quality Area 7 | Leadership and service management RATING: Working Towards National Quality Standard (W) |

The overall rating for a service is determined by the combination of the Quality Area ratings achieved.

If a service is rated below the National Quality Standard in any Quality Area, the overall rating will reflect the lowest Quality Area rating. To achieve an overall rating of Exceeding National Quality Standard, a service needs to achieve Exceeding National Quality Standard in four or more Quality Areas of which two must be from Quality Area 1, Quality Area 5, Quality Area 6 or Quality Area 7.

This service is rated overall at

Working Towards National Quality Standard (W)

NSW Department of Education and Communities
Date of issue: 3 December 2014